

## Frequently Asked Questions Residential Practitioners (June 2025)

1.	<b>Young Futures</b>	<p>We are a private limited company with the governance of a not-for-profit organisation, underpinned by a strong social mission and purpose – see our website.</p> <p>We will share further information, including our Statement of Purpose, after Stage One of the Selection Process.</p>
2.	<b>Our Children’s Home – Yvonne House</b>	<p>Yvonne House is an all-female, modern, purpose-built, Ofsted registered Children’s Home providing therapeutic care and support for up to six residents aged 13-17 years.</p> <p>Our Home is a safe environment designed for group living and learning and is staffed by a skilled team of Practitioners and Therapists who can meet each resident’s needs through individual and group work.</p> <p>We believe that in providing a modern, state-of-the-art, comfortable, and aspirational living environment, children and young people will feel valued and invested in.</p>
3.	<b>Our Ethos</b>	<p>Our ethos is based on research which shows that developing social and emotional capabilities is key to transforming the way children and young people deal with challenges in life and can dramatically impact the way they see their future.</p> <p>It’s why we place mental health and wellbeing at the heart of everything we do and its why therapeutic support is built into every aspect of our organisation.</p>
4.	<b>Working Hours</b>	<p>To ensure we have skilled and committed Practitioners available for the children in our care 24/7, the Residential Team at Yvonne House, work a shift pattern.</p> <p><b>We are keen to employ ONE full-time Practitioners and ONE part-time Practitioner</b></p> <p>Typical working week for full-time would include two 12hr daytime shifts pw Monday to Sunday, plus one 8hr shift plus 4hrs of self-learning. You will be expected to work one weekend in five.</p> <p>For the part-time Practitioner the shifts are two 12hr fixed daytime shifts pw (including either a Saturday or Sunday).</p>

		<p>Central to the role of Practitioner is delivering planned support sessions and supporting residents' involvement in sports, culture and arts activities both in the Home and community (i.e. cinema, theatre, dance, museums, galleries, parks, etc.).</p> <p>Key events in the working week:</p> <ul style="list-style-type: none"> <li>• The Residents'/House Meetings are held on Wednesdays from 6pm.</li> <li>• Team Group Reflective Thinking Meeting fortnightly on Fridays.</li> <li>• Team Meetings are held once pcm on Fridays.</li> <li>• Team Training once pcm on Fridays.</li> </ul>
5.	<b>Supervision</b>	<p>Monthly 1:1 with Registered Manager or Deputy Team Manager.</p> <p>Monthly Group Reflective Thinking with a Clinical Psychologist.</p> <p>Your role will be appraised within 6 months through a 360-degree Appraisal Scheme.</p>
6.	<b>Professional Development</b>	<p><b>4hr of working time pw are allocated towards self-study to support your continuous professional development.</b></p> <p>You will enrol on an Ofsted recognised programme of continuous professional development including:</p> <ul style="list-style-type: none"> <li>• Online learning covering fundamentals for the role including accredited courses.</li> <li>• Training in preventing self-harm and suicide.</li> <li>• First Aid at Work or St John's Ambulance First Aid training.</li> <li>• Training in Developmental Trauma</li> <li>• Training in using tools and resources for emotional regulation and behaviour management</li> <li>• Children, Young People and Families Diploma (Level 4). This is an 18-months Study Programme (only available to start working a minimum of 30hrs pw).</li> </ul> <p>After successfully completing your probation, the 4 hrs pw self-study time will be allocated to the Diploma programme.</p> <p><b>£500</b> incentives are paid at 5, 10 and 15 months of the Diploma study programme (i.e. £1,500 in total).</p> <p><b>Salary increases to £29,000 pa (based on a 36hr working week) on successful completion of the Diploma.</b></p>
7.	<b>Start Date &amp; Induction</b>	<p><b>We'd like to appoint as soon as possible and begin induction in early August or sooner, if possible.</b></p>

		<p>Induction will include shadowing, online learning, self-study, and attending several 1 or 2-day courses. <b>The probationary period is 6 months.</b></p> <p>Thorough knowledge of our core Policies and Procedures, Ofsted’s Quality Standards, our Statement of Purpose, and our Young People’s Guide are all critical for this position. Whilst support will be given in acquiring the knowledge and skills, we are looking for candidates with a proven track record in making a difference to children and young people’s lives.</p>
8.	<b>Relationships with LAs: Commissioners, Placement Teams and Social Workers</b>	<p>We have good working relationships with Bromley, Lewisham, H&amp;F, K&amp;C, Westminster, and Kingston. We also have placements with other London boroughs.</p> <p>We have always scored outstandingly in LA service reviews, but these are often light-touch and less challenging than Ofsted.</p>
10.	<b>Selection Process</b>	<p><b>Stage One:</b> A Teams/Zoom interview lasting approximately 30 mins. The panel will include Lauren Brown, Registered Manager, and Osman Jama, Responsible Individual.</p> <p><b>Stage Two:</b> Yvonne House SW8 A face-to-face interview with a case study presentation. The panel will include the above plus 1 x Practitioner and 1 x young person.</p>